

8 Mile Boulevard Education & Enforcement Program

July 18, 2006

What is the Land Information Access Association (LIAA)?

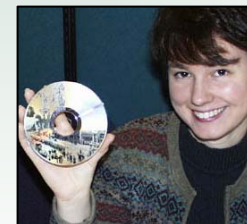
LIAA is a Section 501(c)3 nonprofit corporation created in 1993 to stimulate & support greater civic engagement.



LIAA's Mission Statement is . . .

Helping people shape better communities through:

- ❖ *participation,*
- ❖ *education,*
- ❖ *information &*
- ❖ *the effective use of technology*



Overall Mission

Stimulate & support new multi-jurisdictional efforts to develop & adopt local land use policies that result in the preservation of valuable cultural & natural resources while encouraging urban redevelopment & discouraging urban sprawl.

In response to the second round of *Partnerships for Change*, the Eight Mile Boulevard Association submitted a proposal to help develop a program to improve the aesthetic character 8 Mile Boulevard.

In November 2005, officials from 16 participating jurisdictions, 8MBA and LIAA began discussions about an overlay zone and design review.



However, after several meetings, it became clear the more pressing issue was the enforcement of existing property maintenance and zoning ordinances.



In response:

LIAA conducted phone interviews with each jurisdiction

Among other things, we found that many of the jurisdictions were using different property maintenance guidelines

- Building Officials & Code Administrators (BOCA) 1984, 1990, 1996
- International Property Maintenance Codes (IPMC) 2000; 2003
- Michigan Building Codes

We discussed the potential universal adoption of one set of codes

The group ultimately decided to move forward with a more interactive approach, emphasizing informal code enforcement, education and assistance

Corridor Keeper Concept

Supplement existing code enforcement activities by enforcing property maintenance along the 8-Mile Boulevard Corridor

Act as the “eyes and ears” of the corridor

Provide education (workshops, materials) on property maintenance issues

Coordinate and provide property maintenance assistance programming to area business owners and residents

Corridor Keeper Concept

Modeled after Waterkeeper Programs

- *Eyes and Ears* – Physically go out and monitor the water, collect data, and check on complaints
- Advocate compliance with environmental laws
- Education the Community
- Mobilize community volunteers

Currently around 120 *Waterkeeper* associations internationally, with more than 100,000 individual members

- Detroit Riverkeeper
- Grand Traverse Baykeeper
- Muskegon Riverkeeper
- St. Clair Cannelkeeper
- Tip of the Mitt Waterkeeper



**8-Mile Corridor Keeper
Education & Enforcement Program
Components**

Corridor Keeper Code Enforcement Activities

The first order of business of the Corridor Keeper will be to respond to inquiries from the code enforcement hotline **1-800-708-MILE**

If the phone inquiry is on the enforcement route of that day, the Keeper will address it

If not, the Corridor Keeper will email or call the existing code enforcement officer of that jurisdiction to make them aware of the problem

During after hours, the hotline will have a message that instructs callers to dial 911 if the problem is related to public safety

The hotline message will also have a community directory listing the contact information of each code enforcement department

Corridor Keeper Code Enforcement Activities

The corridor keeper will only focus on *nine* specific code enforcement issues, including:

- Attractive Nuisance
- Dumping
- Junk & Litter
- Nuisance
- Outside Storage
- Signs
- Vacant Structures
- Unlicensed Vehicles
- Weeds and Grass



Corridor Keeper Code Enforcement Activities

Upon inspection, if the Corridor Keeper sights a violation that is a police matter, he/she will call the police directly

If not, the Corridor Keeper **will** attempt to engage property owners face to face to address the issue. However, the Corridor Keeper **will not** issue a formal citation to the property owner

Corridor Keeper Code Enforcement Activities

Upon contact with the resident or business owner, the Corridor Keeper will:

- Explain the Corridor Keeper Program
- Identify code violation
- Recommend a solution
- Explain process
- Provide education materials and coordinate community assistance, as necessary



Corridor Keeper Code Enforcement Activities

After engaging the property owner, the Corridor Keeper will complete a “Code Enforcement Intake Checklist”

The Corridor Keeper will fax or email the “Code Enforcement Intake Checklist” to each jurisdiction at the end of each day

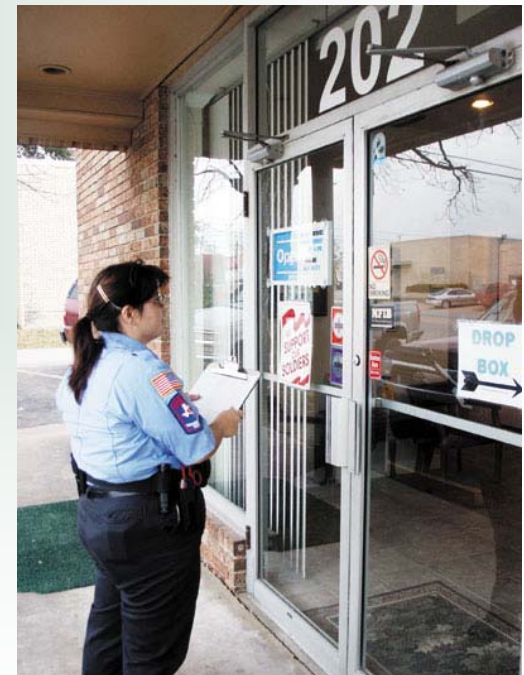
If the property owner is not present, the Corridor Keeper will leave a door hanger notice



Corridor Keeper Code Enforcement Activities

Consistency of Procedures

The Corridor Keeper will attempt to follow the same procedures for each jurisdiction. However, the Corridor Keeper will be flexible and respond to the individual needs of each community



Corridor Keeper Code Enforcement Activities

Proposed Code Enforcement Schedule

Tuesday

Detroit
Eastpointe
Harper Woods
Warren

Wednesday

Detroit
Ferndale
Hazel Park
Royal Oak Twp.

Thursday

Detroit
Oak Park
Southfield
Redford Twp.

Friday

Detroit
Livonia
Farmington
Farmington Hills

Saturday and Sunday

Week One

Detroit
Eastpointe
Harper Woods
Warren

Week Two

Detroit
Ferndale
Hazel Park
Royal Oak Twp.

Week Three

Detroit
Oak Park
Southfield
Redford Twp.

Week Four

Detroit
Livonia
Farmington
Farmington Hills

Corridor Keeper Education Activities

The Corridor Keeper will organize and develop new educational materials on code enforcement issues, including:

- Public Meetings
- Pamphlets/Newsletter/Inserts
- Website (8MBA)
- Basic Appearance Handouts



Corridor Keeper Education Activities

Education materials will include information on:

- The Keeper Program
- Code enforcement hotline
- General property maintenance information
- Assistance Programs
- Code enforcement contacts
(Including 8MBA and Each municipality)



Corridor Keeper Assistance Activities

The Corridor Keeper will:

Recruit and help coordinate organizations that provide property maintenance assistance

Work with and promote assistance programs already established by local jurisdictions

Provide any needed support, as appropriate, to municipal code enforcement officers

Work with and promote program efforts in association with 8MBA

Identify key training opportunities for code enforcement officers



Corridor Keeper Administrative Activities and Responsibilities

Continuing Education

The Corridor Keeper will pursue eight Continuing Education credits sponsored by the Michigan Association of Code Enforcement Officers (MACEO)

Reporting Progress

The Corridor Keeper will submit quarterly progress reports to the Planning Advisory Committee

Logistics

The corridor keeper will be provided office space at the 8MBA offices

Communication

Corridor Keeper will meet with Code Enforcement officers of each jurisdiction, as appropriate

Corridor Keeper Proposed Equipment

Identification: (i.e. badge or card with a picture of the individual, his/her title and the 8MBA logo)

Automobile: (with identification)

Digital Camera

Code Enforcement Booklet (compilation of every applicable code)

Cell Phone

Lap-Top Computer

Education/Information Pamphlets

Portable Printer

Dress Code (i.e. a uniform shirt, casual pants)

GIS Tracking Program



Existing Code Enforcement Officer Responsibilities

Existing Code Enforcement Officers will:

Keep track of Code Enforcement Intake Checklists

Provide mentoring/ on-the-job training for at least the first month of the program

Inform the Corridor Keeper of specific municipal assistance programs and community agencies

Meet at least quarterly with the Corridor Keeper to evaluate the program

Measuring Success and Funding

Initial program success will be measured and define by:

Comparing the percentage of code enforcement citations along the boulevard per year

Comparing the number of daily stops

Personal testimony from the Corridor Keeper and Existing Code Enforcement officers

Project Funding:

8MBA will be seeking to initially fund the program for two years

Next Steps

Presentations at three large community Meetings – July 18th, 19th, 20th

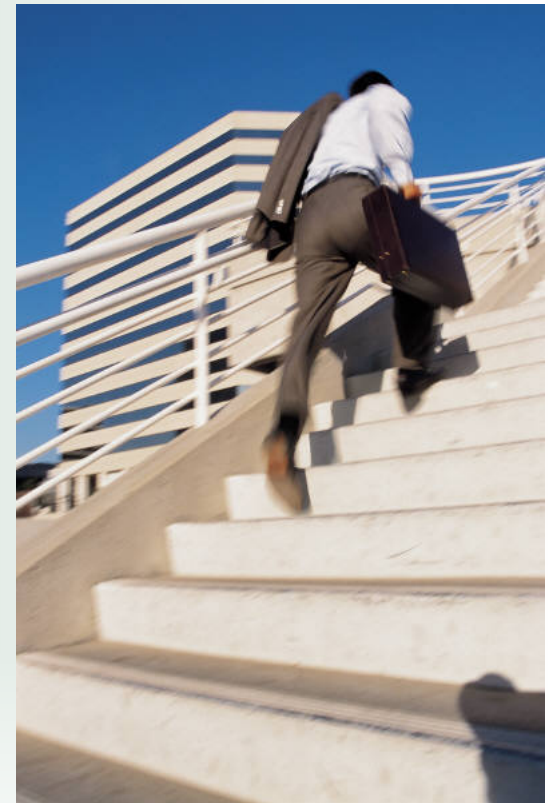
Collect Comments Suggestions

Meet with Planning Advisory Group – August 23rd

Make necessary changes to program description

Secure resolutions of support

Seek appropriate funding



Project Website

www.partnershipsforchange.cc/8mile

Comments/Questions?